

Payment Policy

The application fee to a CFHI program is \$65 and is due at the time your online application is submitted. The \$350 deposit, which is applied toward the total cost of your program, is due within 30 days after acceptance to the program or 45 days prior to the start of the program, whichever comes first. All application (\$65) and deposit fees (\$350) are non-refundable. The final balance of the program fee is due 45 days prior to the program start date. If you are accepted into to any program within 45 days before the start date, all program fees are due within 72 hours of acceptance, without exception.

Cancellation and Refund

In the event of circumstances beyond our control, CFHI reserves the right to cancel any program at any time at CFHI's sole discretion. CFHI also reserves the right to reject an enrolled participant at any time prior to departure, at its sole discretion. In the event that a program is canceled, or if you have been rejected after all fees have been paid, you are only eligible for a refund of the final balance. In the case of a program cancellation by CFHI, you may change your program site (depending on availability) and/or date if you wish. Any deposits or fees already paid may be applied to another CFHI program to which you transfer. You will be responsible for additional fees associated with any other programs (where applicable).

If you cancel your program for any reason must notify CFHI in writing via postal mail or electronic mail with confirmation of receipt. If you cancel after payment of all program fees but more than 30 days before the scheduled program start date, you will be refunded the entire final balance amount. If you cancel after you have paid the full program fees, and less than 30 days before the scheduled program start date, you will be charged 50% of the entire program fee and the balance will be refunded to you. If you cancel less than 30 days before the scheduled program start date, you will be charged 50% of the entire program fee, and you may apply the remaining non-refundable 50% of your fees to another CFHI program scheduled within 12 months of the original start date, subject to space availability. Program fees are never transferable to other CFHI program participants after a program cancellation. In the case of a true family or health emergency, documentation of emergency must be provided to CFHI and CFHI will review your refund request on a case by case basis.

No portion of the program fee is refundable after the program start date. Furthermore, you are not eligible for refunds based on unused portions of your program, such as accommodations or language classes, or because of your inability to participate according to the scheduled itinerary. CFHI reserves the right to expel a participant during a program, should this be necessary, at its sole discretion. Unused portions of your program are not transferable to other CFHI program participants. Please note that CFHI will not be held responsible for any charges made by airlines or other agencies at any time.

Program Change Policy

If you would like to change your program date before you have paid your final balance, you may apply the \$350 deposit to another CFHI program scheduled within 12 months of the original program start date, subject to space availability. You may transfer all fees paid to CFHI to another CFHI program by changing your program date more than 30 days in advance of the program start date. If you change your program date less than 30 days before the scheduled program start date, you will be charged 50% of the entire program fee, and you may apply 50% of the entire program fee to a future scheduled program within 12 months of your original program start date, subject to space availability. You are responsible to pay the remaining final balance according to the payment schedule of your new program. In the case of a true family or health emergency, documentation of emergency must be provided and CFHI will review your refund request on a case by case basis.

In addition, if you would like to change your program site, you are required to a) pay a Program Change Fee of \$15, and b) complete a new CFHI application in full for the new program of your choice (acceptance depending on eligibility and availability).